

DECEMBER 2, 2014 MEETING OF RESIDENT COUNCIL

OF COPPER LAKE ESTATES

SUBMITTED DECEMBER 5, 2014

Meeting was called to order at 10:00AM by Council Chairwoman, Willa Hill with 9 members present. Minutes of last meeting were read by Secretary, Mary Lanie. After making one correction minutes were approved, seconded and distributed.

COMMITTEE REPORTS

ACTIVITIES COMMITTEE REPORT – MARY LAND There were many activities in November and a lot are scheduled for December. A **Veterans Day Service** was held on Veterans Day and was a great event to honor all the military members that have or are fighting for our Country. There was an **Honor Guard** presenting the Flag and lead the Pledge of Allegiance. This was very impressive and much appreciated by the many Residents and veterans who attended.

The **45th Infantry Division Museum** proved to be a great outing for everyone. **Freedom Boxes** were made for the troops and there were many residents helping with this activity. **Happy to 102!** A great informational class sponsored by Home Care Assistance. **A Flower Place Fashion Show** – We had five residents that were our models and a great crowd to watch the fashion show. **Talk of the Town Orchestra** – Gave a great performance and everyone loved it. **Music by Martha Stallings** – We had a new performer for Happy Hour and she did an excellent job. **Ambassador Program** – The Ambassador Program was reinstated and it is going great but we would like to have more and welcome anyone who would like to volunteer.

Activities Coming Up in December - Resident Spotlight – We will have a new format for our calendars and we need the Resident Council Committee's help. Please select a resident that Kendra can put in the calendar each month. There are many ways you can pick a resident for the Resident Spotlight: oldest resident, newest, most involved, youngest, etc. Kendra will need to have this information by the 9th of every month starting Tuesday, December 2, 2014. **Rehab Care** – We have an in-home physical therapist here at Copper Lake Estates. Chris's office is on the third floor where the pool table is. He will be conducting many of our exercise classes and hopes to come to know many of us. **Sharing is Caring** - We would like to donate this month to help others. We would like the Stitch and Show Yarn Club to make baby blankets and baby caps. We will also be collecting canned goods and making boxes for active duty soldiers and make

cookies for the Christmas Carolers. **Eye Exams** - Circle of Life will be here on Friday December 5th, 2014 at 1:00 p.m. in the library. **OSU vs OU Tailgate Party** – On Saturday December 6, 2014 at 2:30 p.m. we will have a tailgate party in the Library and Activity Room to watch the game and food will be provided. Since the Tailgate Party will be using the Library and Activity Room, Bingo will be held in the Dining Room. **Nutcracker Performance** - Sunday, December 7, 2014 at 2:00, meet in Lobby at 1:00 p.m. **Extra Ordinary Christmas** – Saturday, December 13, 2014 at 2:00 p.m. at Henderson Hills Baptist Church. **Christmas Caroling** - Saturday, December 13, 2014 there will be carol singers at 5:30 p.m. in the Lobby. **Identify Theft** - Monday December 15, 2014 at 3.15 p.m. in the Library, Allegiance is sponsoring our Identify Theft class before the holidays to keep everyone informed on the latest situations. **Christmas Gala** – Friday, December 19th, 2014 we will have Happy Hour at 3:00 p.m. with wonderful appetizers and a special dinner for all the residents. MERRY CHRISTMAS !!!!!!! **Christmas Celebration** - DJ Dale Wehba will be here to perform and help us celebrate Christmas on Tuesday, December 23rd at 3:00 p.m. New Year's Eve Celebration – December 31st at 12:00 p.m. we will count down and celebrate the NEW YEAR!

FOOD COMMITTEE - JEAN KIRK - Minutes taken by Willa Hill. 6 members attended as well as Thomas & Stacia from the Dietary staff and Lesha Vaccaro, Interim Director. Only one more food survey had been completed and turned in. These positives have been noted from last month; had link sausage one morning, also had sausage in gravy. Now have French toast every Wednesday morning for breakfast. Many residents indicate they like the buffet as they can see what they are getting and most of the time the food is hot. Thomas explained that food is kept covered when not being served but sometimes when the lines are long the food is uncovered and it cools off. Some said the meat loaf was good. There is still many negatives such as; not enough staff, Thomas indicated the last two weeks several members of wait staff have been ill and one new hire has already quit. Polish sausage is too spicy, serve to many carrots, zucchini mushy when cooked with other vegetables, would like to have beets, more fried okra, beans & cornbread. Description of mixed vegetables varies, never know what to expect, juice from vegetables soaks the bottom half of sandwiches, gravy at breakfast still not consistent, continue putting sausage in gravy. Some servers not serving left to right and reach across residents. Jess waiting on 6 to 8 tables, one day it took 37 minutes to get food another day 17 minutes. Jess blames it on the kitchen. Quesadillas not good, tasted like dough.

Recently pie was served that was not edible, it was pumpkin straight out of the can, not baked. Three tables did not eat dessert, when food is not eaten wait staff should notify the kitchen. Still running out of food for third seating, never get rolls. Thomas is trying to hold back food so that 3rd seating can be served. What is swiss steak made of? Cubed steak. A few do not like the buffet. Can we get bread toasted brown?

Thomas provided the following information; People are taking large bags of cereal, sometimes emptying out the containers, same with milk. This takes money away for food for the other residents. He has only \$5.13 per person per day for food. Menus come from Corporate with choice of two options giving leeway for communities, paying attention to dietary needs. He buys from certain place, specific meats on order guide. We do have a local dietician. Thomas oversees what is being served. He is in charge and is working to get food out as quickly as possible. He is trying to get a soup base that is not too salty, but is well seasoned. Discussed the need for more training for the staff. Thomas and Jess do the training and the staff knows how to do things properly but sometimes the staff thinks they know a better way to do things which is not always good. Wait staff makes minimum wage. After a certain amount of time they are evaluated and then given a raise if merited. It was suggested that we have an employee of the month.

LIBRARY COMMITTEE – Lillian Williams - The large bookcase by the door into the Library has been cut off and reloaded with books from another bookcase, the empty one was moved to another location, allowing better access to Library for residents who have walkers and wheel chairs. The question was asked if there was a regular schedule for the Metro Library to pick up books and leave new ones. Lillian indicated that there was no regular schedule.

LAWN & GROUNDS COMMITTEE - George Hedger – Very little new to report for the month of November. This month's report is much the same as previous reports. The trees and shrubs along the sidewalk around the lake continue to encroach on the sidewalk making it difficult to stay on the sidewalk. I have written this up before and the lawn maintenance workers evidently never get the word. Therefore, this is my final

meeting on the Resident Council. I have enjoyed working with the other residents on the council. I have no ill will towards any one on the council and it has been a privilege to work with other residents to make Copper Lake Estates my home. It was also brought up about the siding off the building lying around in several places that could be a hazard to residents and should be picked up.

OLD BUSINESS - Still need a Vice Chairman. The updated Resident Committee Bylaws were distributed to all members with a copy to the Library and extra's are available as needed. Fire and tornado drills had not been addressed but since our meeting the fire alarms have all been checked and certified and they were tested on December 4, 2014.

NEW BUSINESS - Regular meeting times have been set for the Resident Committee, 1st Tuesday of each month; Food Committee, 3rd Tuesday of each month, Activity Committee, Mary Land meets with Kendra at her convenience prior to the Resident Committee meeting. Lawn & Grounds Committee will be determined when we have a new chairman. George indicated he would stay until we have a replacement. There was a complaint from a resident regarding the puzzle pictures that were hung in the hall. She did not like the ones in her area so she took them down. This resident is now in the process of moving and the Resident Council voted unanimously to re-hang the pictures as other residents are complaining because they were taken down. This motion was made by Mary Land, approved by Willa Hill and seconded by Helen Walker. Discussion was held on the possibility of having an employee appreciation fund. First thoughts were that this is not something the Council wants to take on or be responsible. This matter was tabled until we have a new Executive Director. A new concern was that the microphone be used at all Resident Town Hall Meetings. Many Residents cannot hear what is said and when we don't receive a copy of the meetings minutes many do not know what was said.

George Hedges made a motion to adjourn, seconded by Mary Land, meeting was adjourned at 10:31.

Respectively submitted,

Mary Lanie, Secretary